

-----Original Message-----

From: Getz, Tom

Sent: Friday, September 23, 2011 9:51 AM

To: Howland, Debra

Subject: FW: Opposing a 97.98% increase from private water company - residentsfighting

-----Original Message-----

From: Ray Burton [<mailto:ray.burton@myfairpoint.net>]

Sent: Friday, September 23, 2011 6:06 AM

To: [pokidw@myfairpoint.net](mailto:pokidw@myfairpoint.net); Getz, Tom

Subject: Re: Opposing a 97.98% increase from private water company - residentsfighting

George--- I have sent this to NH PUC chair tom Getz for a response---- Ray Burton

-----Original Message-----

From: GCWEB

Sent: Thursday, September 22, 2011 12:54 PM

To: [ray.burton@myfairpoint.net](mailto:ray.burton@myfairpoint.net)

Subject: FW: Opposing a 97.98% increase from private water company - residentsfighting

----Original Message-----

From: [pokidw@myfairpoint.net](mailto:pokidw@myfairpoint.net) [<mailto:pokidw@myfairpoint.net>]

Sent: Thursday, September 22, 2011 12:48 PM

To: Burton, Raymond

Cc: [angjondi@aol.com](mailto:angjondi@aol.com); [tom.murphy13@gmail.com](mailto:tom.murphy13@gmail.com); [pops7327@metrocast.net](mailto:pops7327@metrocast.net); [michaud@metrocast.net](mailto:michaud@metrocast.net); [aburke45@hotmail.com](mailto:aburke45@hotmail.com); [fr8man\\_1@yahoo.com](mailto:fr8man_1@yahoo.com); [jcook@rocketmail.com](mailto:jcook@rocketmail.com); [cindysue@metrocast.net](mailto:cindysue@metrocast.net); [dobielady43@gmail.com](mailto:dobielady43@gmail.com); [adecato2000@yahoo.com](mailto:adecato2000@yahoo.com); [gmpreul@metrocast.net](mailto:gmpreul@metrocast.net)

Subject: Opposing a 97.98% increase from private water company - residentsfighting

Dear Mr. Burton,  
September 22, 2011

John and Carolyn Bancroft thought that you maybe of assistance to our extreme increase on our water rate and fixed quarterly charge, Docket DW 10-217. The Tioga Water River Co., owned by Norman Harris III requested a 127% increase in August of 2010. The residents of Tioga Drive and Clark Street have been to meetings with the NH PUC and Mr. Harris twice per the procedural schedule of the NH PUC.

On October 06, 2011, there will be Hearing of the Merits. The NH PUC has sent us a Settlement Agreement for us to review. It is stating that the NH PUC is granting the Tioga Water River Co. an increase of 97.98%. Presently, our water rate is the 8th highest private water in the state of NH. \$621.72 is our average annual water rate per the NH PUC listing dated August 2011.

We have concerns of the elderly with fixed incomes, poor communication between Tioga Water River Co. and residents when the water is turned off, when there is contamination in the water, the alarm horn that doesn't exist when the pump stops and more.

Mr. Harris is also the owner of Gilford Wells. It seems that the Tioga Water River Co. is a company on paper without employees. All jobs and maintenance is billed from Tioga Water River Co to Gilford Wells. He has taken out a loan from Gilford Wells to Tioga Water River Co. for \$3,580 with an interest rate of 4.58% over the next 20 years. The residents' increase is to pay Mr. Harris with interest for a loan from his own company. It seems the Tioga Water River Co. is always in the red.

This maybe legal, but it seems the residents of Tioga Drive and Clark Street are getting the raw end of the deal.

Please feel free to contact me, John & Carolyn Bancroft via e-mail or phone.

Your time and attention is greatly appreciated.

Sincerely,

George Woodruff

603-267-8573

[pokidw@myfairpoint.net](mailto:pokidw@myfairpoint.net)